

Advertisement for Consultant-iGOT platform, Karmayogi Bharat on contractual basis for enabling implementation of Mission Karmayogi

About the organization

Karmayogi Bharat is a Special Purpose Vehicle (SPV), as envisaged by the robust institutional framework of Mission Karmayogi. It is registered under Section 8 of the Companies Act, 2013 as a 100% Government owned not-for-profit Company, administered by DoPT. It will be responsible for owning, managing, maintaining, and improving the digital assets, i.e., iGOT-Karmayogi (Integrated Government Online Training) the digital/e-learning platform, including the IPR of all software, content, process etc. on behalf of Government. The SPV follows an annual subscription-based revenue model and is a self-sustaining body that holds the requisite management autonomy and information to impact the government, all its officers, and the public at large.

iGOT Karmayogi is a comprehensive online platform that enables online, face-to-face, and blended learning and manages lifelong learning records of the officials. Linkages between the two will enable (a) AI enabled assessment of competency levels and competency gaps in an individual and (b) data driven strategic HR decision making, both leading to Strategic HR management of the Government. The entire Programme will be managed by a robust Institutional Framework with shared ownership between the Centre and the States, complemented by a Policy Framework that evolves implementable policies, aligns government modalities, and creates positive momentum.

About Mission Karmayogi

The National Programme for Civil Services Capacity Building (NPCSCB) – “Mission Karmayogi” has been initiated by the Government of India to transform the Indian civil services capacity building landscape. The primary objective of the Programme is to transition from rule-based to role-based Human Resource Management System through a technology-driven competency-based capacity building landscape for civil services. It focuses on citizen centricity and development of behavioural, functional, and domain competencies through customised e-learning resources for a well-trained, future-ready and prepared civil servant to address the 21st century challenges. It will equip the frontline officials with the right Attitude, Skills, and Knowledge to foster healthy relations and trust of the public as they fulfil their roles and responsibilities to accelerate welfare of all. This will establish an enabling environment for all government officials and a demand-driven capacity building ecosystem offering world-class learning resources with unrestricted and equitable access through the iGOT Karmayogi platform.

Karmayogi Bharat is hiring for the following position.

Position	No. of vacancies	Duration
Consultant-iGOT platform	One	Initially one year and extendable based on the performance

Salaries for this position would depend on the qualification and experience of the selected candidate and will be fixed as per the industry norms.

The descriptions and eligibility criteria for the aforementioned position is elaborated below.

Name of Position	Consultant- i-GOT platform
Education Qualification	Full-time Post-graduate in management
Experience qualification	<ul style="list-style-type: none"> • At least 5 years of experience in strategizing and implementing technology programs • Experience in public marketplace, EdTech marketplace will be an added advantage. • Experience in working with the Government is highly preferred. • Knowledge of current internet marketplace trends and working is required • Strong people management and leadership skills • Capability to work in a fast-paced high growth environment
Job Description	<p>Key responsibility areas:</p> <ul style="list-style-type: none"> • Overall functioning of the marketplace including the operational and business outcomes • Orchestrate the interface between the learner and content providers to ensure seamless integrated operation of the marketplace • Oversee key marketplace activities and conduct performance review of functions including but not limited to: • Learner ecosystem- key relationship management, learner experience, dispute management • Content provider ecosystem- catalogue design and management, seller ecosystem development • Helpdesk- resolution of issues and grievance management • Marketplace health – executive level dashboards, driving marketplace performance and health through BI and analytics • Responsible for implementation of key strategic initiatives across the marketplace • Define metrics and KPIs to monitor performance, set goals and measure success of the key departments under her/him • Any other responsibility as assigned by the competent authority from time to time • Co-development of annual business plan, marketing and human resource budget for the marketplace : • Support strategic initiatives/new projects that cut across both the business and technology facets of the marketplace • Ensure successful implementation of promotional activities to drive marketplace growth
Application Process	<ul style="list-style-type: none"> • The eligible candidates may submit their applications at careers.karmayogi@gov.in. This must include CV and certified documents of qualification, experience, etc. • Applications must be sent within 7 days of publication on the website • Incomplete applications shall not be considered. • Karmayogi Bharat will review the applications and invite only the shortlisted candidates for an interview at the office.